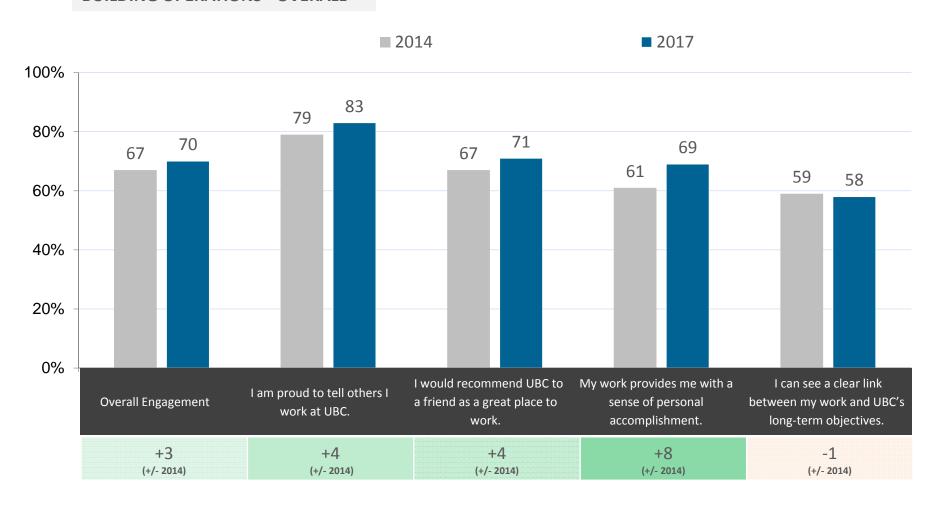
BUILDING OPERATIONS – OVERALL TREND ANALYSIS



BUILDING OPERATIONS - OVERALL

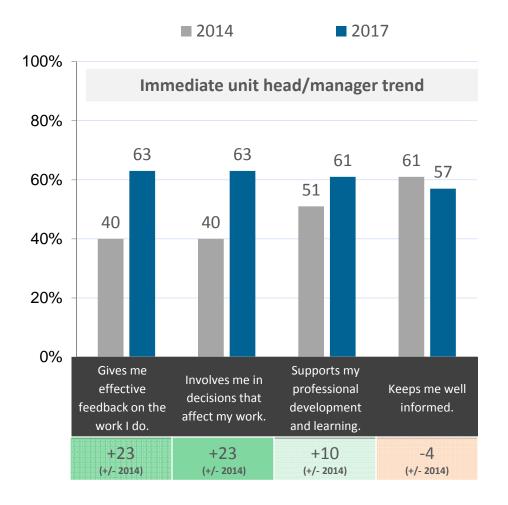
Note: The 2017 and 2014 Overall Engagement scores are the average of the 4 questions.

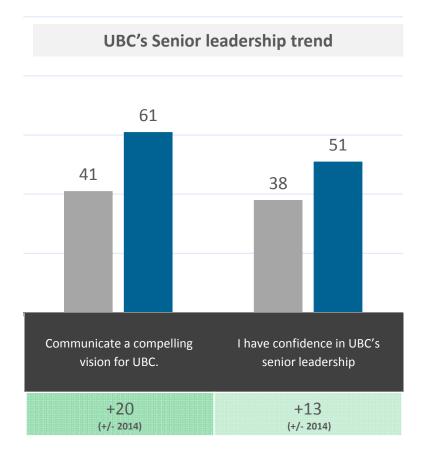
















BUILDING OPERATIONS - OVERALL



