

Workplace Experiences Survey 2017

Building Operations Highlights

THANK YOU!

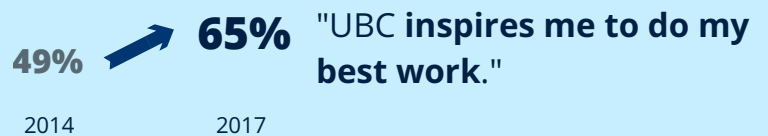
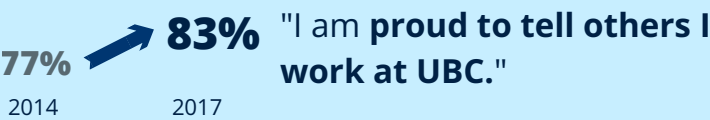
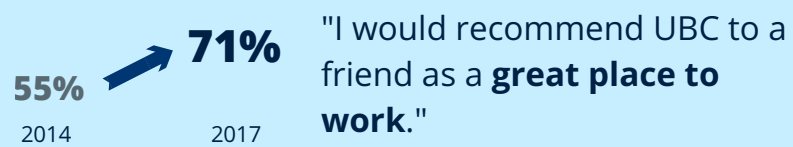
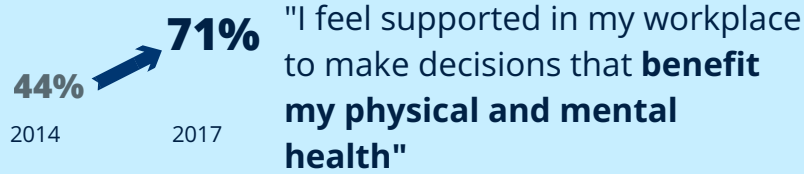
272



Building Ops staff participated in the survey

What our results say about staff engagement and the workplace experience

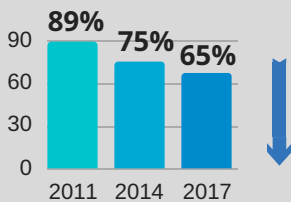
What's improved since 2014:



Where we can improve:

Respect

"People treat each other with respect and consideration in my workplace."



Immediate Head/Manager

63% feel their head/manager gives them effective feedback on their work.

In 2014: 47%
In 2011: 36%

67% feel their head/manager encourages staff to offer their opinions and ideas.

In 2014: 39%
In 2011: 37%

Work Environment

71% feel they have the materials and equipment they need to do their work effectively.

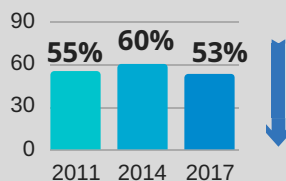
In 2014: 77%
In 2011: 71%

77% feel they have access to the information they need to do their work effectively.

In 2014: 73%
In 2011: 58%

Communication

"I feel well informed about what colleagues in my department/unit are working on."



Note: Sample size in 2011 was small

THE PLAN

to improve our workplace experience



Make results available via:

- website
- handouts



- Compare 2011, 2014, 2017 results
- What do these results mean to you?
- Participate in review sessions



- Participate in action planning and implementation plans